



# LSV CLUB CONFERENCE 2021

Learn together, prepare together, save lives together

LSVconference2021



## CLUB CONFERENCE SCHEDULE

Start Time	Finish Time	Saturday, 18 September 2021			
9:00am	9:25am	<b>OPENING ADDRESSES</b> Acknowledgement of Country Sli.do Demonstration			
9:30am	10:15am	<b>STRATEGIC PLANNING FOR CLUBS</b> Suggested Audience: Club Executive members	<b>EMERGENCY MANAGEMENT AND LIFESAVING SERVICES</b> Suggested Audience: Club Captains, LOO's, Lifeguards, other state lifesaving service members	<b>VOLUNTEER TRAINING - SEASON 2021/22</b> Suggested Audience: Trainers and Assessors, Chief Instructors, Area TAO's, Training Administrators	<b>M&amp;LD WHAT YOU NEED TO KNOW &amp; HOW TO GET INVOLVED</b> Suggested Audience: M&LD Delegates, Member Development Officers, Club Committee Members
10:15am	10:30am	<b>MORNING TEA</b>			
10:30am	11:15am	<b>TEAM MANAGER AND AGE MANAGER OVERVIEW</b> Suggested Audience: Team Managers and Administrators	<b>LSV AERIAL SERVICE DELIVERY</b> Suggested Audience: Club Captains, LOO's, Lifeguards, other state lifesaving service members	<b>VOLUNTEER TRAINING TECHNOLOGY</b> Suggested Audience: Chief Instructors, Area Training & Assessment Officers, Trainer & Assessors, Training Administrators	<b>MEMBER WELFARE, BEHAVIOURS AND GOOD CULTURE</b> Suggested Audience: Welfare Officers, MPO's, Club Executive members, M&LD Delegates, all leaders
11:25am	12:10pm	<b>AQUATIC SPORTS HANDBOOKS</b> Suggested Audience: Team managers, Coaches, Officials, Athletes	<b>CLINICAL GUIDELINES</b> Suggested Audience: Club Captains, LOO's, Lifeguards, other state lifesaving service members	<b>101 FOR NEW AND EMERGING TRAINERS AND ASSESSORS</b> Suggested Audience: Chief Instructors, Area Training & Assessment Officers, Trainer & Assessors, Training Administrators	
12:10pm	1:00pm	<b>LUNCH BREAK</b>			
1:00pm	1:45pm	<b>POOL LIFESAVING SEASON</b> Suggested Audience: Pool Lifesaving Team managers, Coaches, Officials, Athletes	<b>LCARR PRESENTATION</b> Suggested Audience: Presidents, Committee	<b>SEASON 2021-22 TRAINING RESOURCES</b> Suggested Audience: Chief Instructors, Area Training & Assessment Officers, Trainer & Assessors, Training Administrators	<b>NIPPERS &amp; AGE MANAGERS</b> Suggested Audience: Junior Coordinators, Age Manager Presenters
1:55pm	2:40pm	<b>WATER SAFETY PROTOCOLS (AQUATIC SPORTS)</b> Suggested Audience: Officials, Coaches	<b>GOVERNANCE 101</b> Suggested Audience: Club Administrators	<b>SKILLS MAINTENANCE ACTIVITIES 2021-22</b> Suggested Audience: Chief Instructors, Area Training & Assessment Officers, Trainer & Assessors, Training Administrators	
2:40pm	2:55pm	<b>AFTERNOON TEA</b>			
2:55pm	3:40pm	<b>CLUB SUPPORT MANUAL</b> Suggested Audience: Club Administrators	<b>LIMSOC OVERVIEW</b> Suggested Audience: Club Administrators	<b>CLUB CULTURE OF TRAINING</b> Suggested Audience: Chief Instructors, Area Training & Assessment Officers, Trainer & Assessors, Training Administrators	<b>LEADING FOR BETTER MENTAL HEALTH</b> Suggested Audience: Welfare Officers, MPO's, Club Executive members, M&LD Delegates, all leaders
3:50pm	4:35pm	<b>EFFECTIVE MEMBER RECRUITMENT</b> Suggested Audience: Club Administrators, Club Secretaries	<b>LIFESAVING COMMUNICATIONS</b> Suggested Audience: Club Captains, Training Officers, Lifeguards/savers	<b>COVID SUPPORT AND INFORMATION</b> Suggested Audience: COVIDSafe Officers and relevant committee	<b>NON-FOR-PROFIT FINANCIAL GOVERNANCE</b> Suggested Audience: Club Treasurers



# CONFERENCE SESSIONS

## 9:00am - 9:25am // OPENING ADDRESSES

**Session Abstract:** Official welcome and opening of the LSV Club Conference 2021

## 9:30am - 10:15am // STRATEGIC PLANNING FOR CLUBS

**Presented by:** Sam Norman, Briak Kirk

**Session Abstract:** An introduction to the Strategic Planning process. Discussion on the Club Self Assessment resource and what this aims to achieve. An overview of the following steps and what resources are available to clubs as they look to develop their own strategic plans.

## 9:30am - 10:15am // EMERGENCY MANAGEMENT & LIFESAVING SERVICES

**Presented by:** Paul Lunny

**Session Abstract:** As an emergency service, it is vital that our members are informed and understand the structures in place, including how we integrate with the wider emergency management (EM) sector. This session will provide an introduction to those new within the EM space for LSV, provide a summary of how EM works and demonstrate the critical nature of connections across roles and clubs. It will also include general discussion on procedures within the lifesaving space.

## 9:30am - 10:15am // VOLUNTEER TRAINING - SEASON 2021-22

**Presented by:** Katrina Antony, Andy Dennis

**Session Abstract:** This session will cover the content critical to training success during the 2021-22 season. The session will include key training course and process improvements, recap the basis which will underpin a successful season at a club and focus on the importance of suitable planning ahead of the season.

## 9:30am - 10:15am // M&LD WHAT YOU NEED TO KNOW & HOW TO GET INVOLVED

**Presented by:** Shelley Snow, MLD Executive, Guests

**Session Abstract:** This session will provide an overview to the Membership and Leadership Development (M&LD) area. It will focus on a snapshot of all things M&LD and its importance, touch on programs for season 2021-22, including the suite of development, leadership and diversity programs and how you and your club's members can get involved.

## 10:15am - 10:30am // MORNING TEA

## 10:30am - 11:15am // TEAM MANAGER INFORMATION SESSION

**Presented by:** Rachael Rylance

**Session Abstract:** This session will focus on the key areas of importance for a Team Manager or Age Manager to understand in order to successfully undertake their role. Topics will include: Roles and Responsibilities, Circulars, Carnival Entries and the IT process of Entries, closing dates and scratchings, Appeals/Protests

## 10:30am - 11:15am // LSV AERIAL SERVICE DELIVERY

**Presented by:** Wayne Cartwright, James Coutie, Liam O'Callaghan

**Session Abstract:** Overview of the recent advancements in Helicopter and RPAS Service Delivery. In particular we will focus on the aerial intelligence gathering systems in Lifesaver 31 and the RPAS streaming capability. We will look to showcase the value add of these services, and how they can work with and alongside clubs as part of LSV incident response and lifesaving service delivery.

## 10:30am - 11:15am // VOLUNTEER TRAINING TECHNOLOGY

**Presented by:** James Quine, Kate Penney

**Session Abstract:** This session will provide an overview of the IT platforms used to support training and assessment activities. The session will focus on the functionality, benefits and correct use of the member-training-portal (for administrators and candidates) and Trainer App.

## 10:30am - 12:10pm // MEMBER WELFARE, BEHAVIOURS AND GOOD CULTURE

**Presented by:** Morgan Landers, Emma Atkins

**Session Abstract:** Life Saving Victoria is committed to health, safety and wellbeing of all its members and is dedicated to providing a safe environment for those participating in lifesaving activities and events. We want lifesaving to be fun, enjoyable and safe for all. Lifesavers are nurtured in an environment that values safety, trust, respect, caring and responsibility. The environment encourages acceptance, confidence and educated risk taking.

This session will focus on creating a Safer Clubs, providing latest trends, and on how support and develop good culture and accountable behaviours. We will provide the latest information on Member Protection, Child Safety and Member Welfare. Safety, including requirements, new resources, new SCYP standards and WWCC / VIT updates.

## 11:25am - 12:10pm // AQUATIC SPORTS HANDBOOKS

**Presented by:** David Laws, Leonie Newey

**Session Abstract:** An introduction to the 2021/2022 Junior and Senior Handbooks highlighting the notable information relevant to the upcoming carnival season

## 11:25am - 12:10pm // CLINICAL GUIDELINES

**Presented by:** Tara Godden, Poranee Buttery

**Session Abstract:** The National Clinical Governance Standard identify that the quality of clinical care and patient outcomes are just as important as other benchmarks of organisational performance. The Clinical Advisory Working Group have drafted a set of Clinical Practice Guidelines (CPG's) that can be utilised by the wider LSV community. CPG's are used in many healthcare services. They allow the organisation itself to identify clinically relevant measures of performance. They are a practical resource that can be used both on the beach or as a training resource and intend to serve as a guidance for lifesavers by setting a consistent standard of clinical care and supporting any knowledge gaps

## 11:25am - 12:10pm // 101 FOR NEW AND EMERGING TRAINERS AND ASSESSORS

**Presented by:** Jenna-Rose Sheehan, Matthew Conway

**Session Abstract:** This session will provide an overview of the recommended approach for new and emerging Trainers and Assessors to achieve individual goals and contribute to training at their club. It will also focus on how clubs can best support and encourage their Trainers and Assessors to achieve improved outputs and outcomes for their clubs.

## 12:10pm - 1:00pm // LUNCH BREAK

## 1:00pm - 1:45pm // POOL LIFESAVING SEASON

**Presented by:** Jo Teagle, James Evans

**Session Abstract:** A session designed to provide participants with information about Pool Lifesaving, what is involved, how to get involved, the benefits of participation, State Teams and interstate competition

## 1:00pm - 1:45pm // LCARR

**Presented by:** Dr. Bernadette Matthews, David Potter

**Session Abstract:** Overview of the recent LCARR to help clubs understand the implications of this review, including how it relates to their clubs.

## 1:00pm - 1:45pm // SEASON 2021-22 TRAINING RESOURCES

**Presented by:** Davina Jackson, Micah Spedding

**Session Abstract:** This session will introduce the training resources associated with new award training and assessment activities for the season. It will focus on the use and purpose of candidate facing resources such as eLearning and Candidate Resource Kits as well as Trainer / Assessor Resources.

## 1:00pm - 2:40pm // NIPPERS & AGE MANAGERS

**Presented by:** Shelley Snow, Claire Picone, Sandra Madeley, Emma Atkins

**Session Abstract:** This session will provide clubs with information to prepare for Nipper programs for the 2021-22 season. It will focus on an overview to updates to LSV and SLSA nipper resources, release of preseason training dates, nipper app enhancements and a new approach to training and support of age managers.



**1:55pm - 2:40pm // WATER SAFETY PROTOCOLS**

**Presented by: Jamie Findlay**

**Session Abstract:** This session will provide an overview of the important roles and protocols relating to Water Safety at Carnivals highlighting the responsibilities of the Carnival Safety Committee, the SEMC, the Carnival Referee and Deputy Referee, Arro's and Area Referees and their roles in the event of an emergency scenario

**1:55pm - 2:40pm // GOVERNANCE 101**

**Presented by: Greg Seeto**

**Session Abstract:** This session will provide an overview of the key things you should be aware of when serving on your Club's Board or Management Committees and will specifically cover: 1) Big picture's relationship between LSV, and what success looks like. 2) Your duties: What you must do to succeed (and not get into trouble)? 3) Common issues facing Boards or Management Committees.

**1:55pm - 2:40pm // SKILLS MAINTENANCE ACTIVITIES 2021-22**

**Presented by: Cath Paulsen, Micah Spedding**

**Session Abstract:** This session will focus on the content and delivery model for skills maintenance for the 2021-22 season and provide guidance on the impact of COVID. The session will cover elements such as ratios, the role of the TAF, content changes and eLearning to ensure skills maintenance activities remain a positive opportunity for members to refresh and upskill their skills.

**2:40pm - 2:55pm // AFTERNOON TEA**

**2:55pm - 3:40pm // CLUB SUPPORT MANUAL**

**Presented by: Sam Norman**

**Session Abstract:** An Introduction to the new club support manual, including: 1) What is in the new club support manual, 2) What is its intended purpose, 3) How it will be used and updated, 4) Opportunity to provide feedback.

**2:55pm - 3:40pm // LIMSOC PRESENTATION**

**Presented by: Hamish McKendrick, Grace Lightfoot**

**Session Abstract:** This presentation will take you through the latest updates to the LIMSOC this year, including some new features like paperless patrol logs. This session will also provide you with an opportunity to ask questions about the systems and how to engage with it.

**2:55pm - 3:40pm // CLUB CULTURE OF TRAINING**

**Presented by: James Quine, Steven Thirlwall, Elise McCorrison, Josephine McDowal**

**Session Abstract:** This panel session will take a club perspective to member training, leveraging the success of the Western area in engaging and developing members through high quality and high frequency training and assessment. The session will consider talent identification and initial approach, encouraging development through a positive environment, the progression of members through advanced training and the importance of succession planning.

**2:55pm - 3:40pm // LEADING FOR BETTER MENTAL HEALTH**

**Presented by: Sam Dwyer, Emma Atkins**

**Session Abstract:** Wellbeing is a key area of focus for LSV, we endeavour to promote member, staff and industry wellbeing of our People and support throughout their lifesaving journey.

Life Saving Victoria volunteers and staff face obvious and unique mental health challenges in addition to the rewards of their roles, this coupled with the unique demographics of our membership and current societal trends around mental health means the mental health and wellbeing of our People has never been more relevant.

This session will include a Mental Health expert speaker to provide latest trends, tools and training around wellbeing and outline the support available members, club committees and community. A lifesaving club panel will provide ideas and initiatives they have supported in their clubs.

**3:50pm - 4:35pm // EFFECTIVE MEMBER RECRUITMENT**

**Presented by: Jennifer Pearson**

**Session Abstract:** Provide guidance on how Club's can approach their volunteer recruitment activity. Discuss LSV developed resources/guidance, cover findings from LCaRR research and discuss the role of LSV vs the role of a Club in the broader volunteer recruitment process. Workshop ideas with Clubs and use examples/case studies of Clubs approaching this well.

**3:50pm - 4:35pm // LIFESAVING COMMUNICATIONS**

**Presented by: Hamish McKendrick, Grant Richey, Jane Gordon**

**Session Abstract:** Our Lifesaving Communications team will provide you with a season update for LSVComms and radio equipment. This session will specifically cover: 1) A technical overview of equipment - eg. maintenance, cleaning, charging, faulting, 2) Functions on the radio - Duress & GPS 3) Call Signs and 4) Patching arrangement for the season.

Finally, this will also give an overview to the training procedures now in place for the communications space and provide an opportunity for Q&A.

**3:50pm - 4:35pm // COVID SUPPORT AND INFORMATION**

**Presented by: Mevan Jaywarenda, David Potter**

**Session Abstract:** Brief overview of the current changing environment of COVID and what impacts this will likely have on our clubs this year.

**3:50pm - 4:35pm // NON-FOR-PROFIT FINANCIAL GOVERNANCE**

**Presented by: Davidson Institute (Robert Lockhart)**

**Session Abstract:** A brief overview of the financial governance models which should be taken into account when running a club. This session will provide a brief overview the requirements and best practise for new treasurers into the organisation.



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