



CLUB CONFERENCE

20 19

LIFE SAVING VICTORIA



# Lifesaving Operations IT Systems

**Hugh Day** – State Emergency Management Officer,  
**Hamish McKendrick** – State Gear and Equipment Officer,  
**Ben Slocombe** – Technology Specialist,  
**Sam Richardson** – Technology Specialist



Life Saving Victoria

# SINGLE SIGN ON (SSO)



# Currently



username  
password



GEMS



club\_username  
password



LIMSOC



another\_username2  
password



Member Training

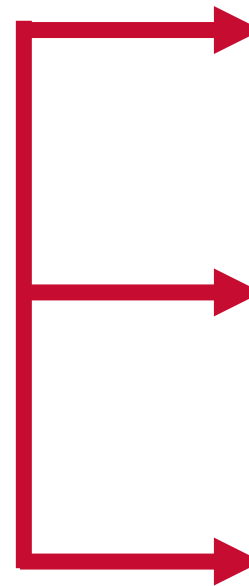




# From End October



username  
password



GEMS

LIMSOC

Member Training






# Sign in using your SLS members account



SURF LIFE SAVING AUSTRALIA  
**MEMBERS AREA**

LOG IN

Don't have a Members Area account yet?  
[Click here](#) to create one

[Forgotten username or password?](#)

# What will this look like?



App Name Here

 Sign in using your [SLS Members](#) account

Sign in

Don't have an account? [Request access](#)



App Name Here



Attempting sign on...

Don't have an account? [Request access](#)



App Name Here



You don't have permission to access this app.

[Log out of all apps](#)

Don't have an account? [Request access](#)



# Seamless access when your already signed in





# Who gets access and how do we control it?



Officer positions get Club Admin Access:

- President
- Secretary or Club administrator
- Club Captain

Club Admins Can then delegate to other members as needed.

VSO's can assist

**SURFGUARD**

Summary | Members | Education | **Organisational Management** | Patrols | Messages | Maintenance

Patrol Hours To Date  
Total Patrol Hours : 0

Rescues To Date  
Total Rescues : 0

Organisational Management | Patrols | Messages | Maintenance | Reports

View Officers @ Life Saving Victoria

Held Position From: 01/07/2019 To: 30/06/2020 GO Format: dd/mm/yyyy

View Officer Position Synonyms

Position Name	Requirement Level	Officer	From	To	Officer Position Options	Officer Options
Chief Instructor	National, State, Branch, Club					
Club Captain	National, State, Branch, Club					
Club Historian	State, Club					
Club Membership Officer	State, Club	McKnight, Carly	05/07/2018	05/07/2020		
Club Safety Officer (OHS)	State, Club					
Competition Coach	State, Club					
Complaints Officer	National, State, Branch, Club					
Complaints Officer 2	National, State, Branch, Club					
Complaints Officer 3	National, State, Branch, Club					
Emergency Contact	State, Club					
First Aid Officer	State, Club					
Fundraising Coordinator	State, Club					
GT Test Officer	National, State, Branch					
Gear & Equipment Steward	State, Club					
Grievance Officer	State, Club					
IRB Competition Coach	State, Club					
IRB Officer/Captain	National, State, Branch, Club					
Junior Coordinator	National, State, Branch, Club					
Junior Team Manager	State, Club					
Media & Marketing Coordinator	State, Club					
Member Protection	State, Branch, Club					
Online Member Store Administrator 1	National, State, Branch, Club	Victoria, Life Saving	03/12/2017	01/12/2021		
Online Member Store Administrator 2	National, State, Branch, Club					
Paid Administrator	National, State, Branch, Club					
Patrol Captain	State, Club					
President	National, State, Branch, Club					



All your previous accounts  
will be migrated and we will  
confirm access before cutting  
over



# QUESTIONS



# LIMSOC Updates and Key Information

Hugh Day – State Emergency Management Officer &  
Ben Solcombe – LSV Technology Specialist

# System improvements



- Reliability and redundancy improvements in the off season
- Significant number of bug fixes and stability improvements
- Improvements to development workflow allowing sustainable change management process



# Key Functions and Updates

- Single Sign On
  - Access creation (and deleting) automatically given to Presidents, Secretaries and Club Captains. Ultimately their responsibility to assign access (no max)
- Update to the Club interface
  - Referring to Club Patrol Protocols
  - Radio talk groups
- Bug fixes for back end reporting
- Out of hours rescue reporting
- Minor first aid form
- Other minor user interface optimisations

# Future Updates



- Emergency contacts
- First aid forms enhancements
- Patrol logs online
- Club reporting (key positions ONLY)



# QUESTIONS





# GEMS Updates and Key Information

Hamish McKendrick – State Gear and Equipment Officer along with Sam Richardson – LSV Developer

# GEMS Key Functions and Updates



- Key Instructions
  - Adding
  - Editing
  - Deleting equipment
  - Inspecting equipment

*Found on the LSV Website*
- Reporting functionality for Club
  - View overview of your club's equipment
  - Overall equipment compliance summary
  - Extensive filters to report on anything you require
  - View reports in common formats (Excel/CSV, Print/PDF, Charts)



# GEMS REPORTING DEMONSTRATION

# Action List



- Ensure position holders in SurfGuard are set up
- Ensure members are familiar with and can log into their SLS members account (<https://members.sls.com.au/>)
- If unsure, please contact your Club's VSO.



# QUESTIONS



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