

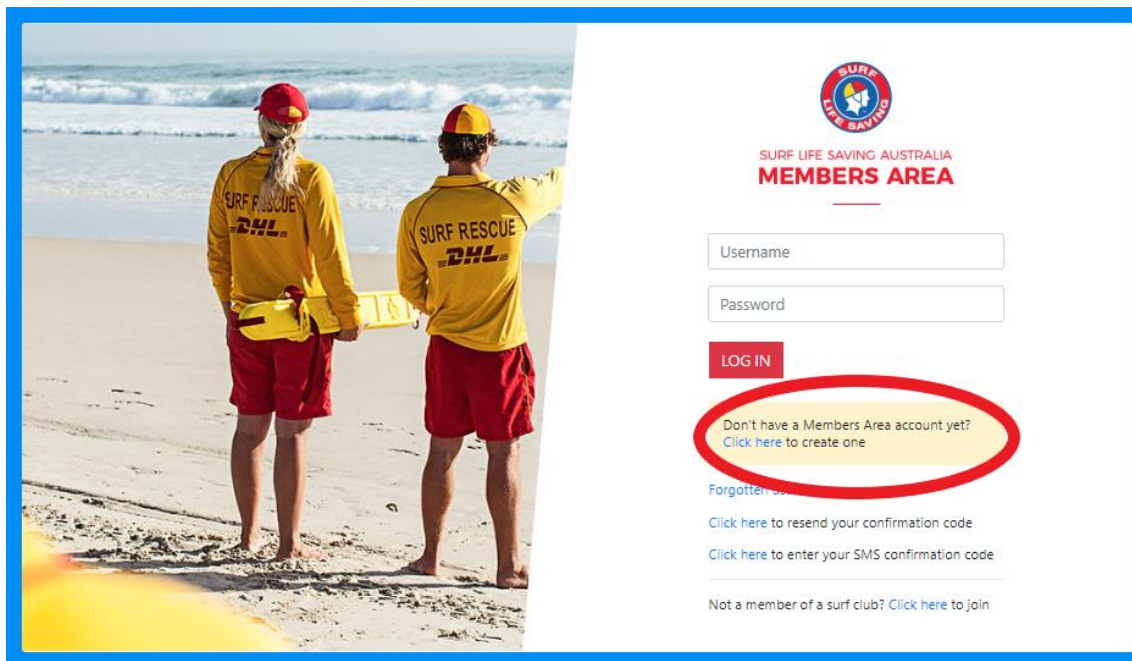
# How to Create a Members Area Account

## What's in the Members Area?

- Lifesaving Online – submit membership renewal, update your personal details, request club transfers and make payments
- The ability to view your awards, patrol hours and request and accept patrol substitutions
- Keep up to date with the latest news, events and information from your club, LSV and SLSA
- A resource library containing, club, LSV and SLSA information
- The ability to apply for recognition awards

## Please complete the following steps to create a Members Area account:

Step 1. Go to [members.sls.com.au](http://members.sls.com.au) and select 'Create Account'.



**Step 2.** Enter your first and last name, date of birth and gender.

## Create Account

Please confirm your member information below. For new members joining a club for the first time go to [join.sls.com.au](http://join.sls.com.au).

<b>Your Details</b>	First Name: *	Surname: *
	<input type="text"/>	<input type="text"/>
	Date Of Birth: *	
	<input type="text"/>	
	<small>dd/mm/yyyy</small>	
<b>Identity Confirmation Method</b>	Select your preferred method of authentication:	
	<input type="radio"/> Email Address	
	<input type="radio"/> Mobile Phone	
<b>Create Username &amp; Password</b>	Preferred username: *	Password: *
	<input type="text"/>	<input type="text"/>
	<a href="#">[check]</a>	
	Confirm password: *	
	<input type="text"/>	
	<input type="submit" value="Submit"/>	

**Step 3.** Choose a confirmation method, either email or mobile phone number, to which a unique code or link will be sent. Click 'Next'

**Step 4.** Enter a username for your account and click the 'Check Username' button to ensure that your choice is available.

**Step 5.** Enter a password. Your password should be between six and 12 characters long and contain at least one number, one lower case and one upper case letter. Click 'Create Account'.

**Step 6.** Your account must be activated before it can be accessed. You will receive a confirmation code or link by either email or SMS depending on which method you chose earlier.

- Email Activation** – you will receive an email from [noreply@sls.com.au](mailto:noreply@sls.com.au). Either click the link or paste the URL at the bottom of the email into your web browser to activate your account.
- Mobile Activation** – the next screen displayed will ask you to enter your username and password exactly as you chose it earlier, followed by the confirmation code you received by SMS.

**Step 7.** You can now see the Homepage of the Area where News, Events, Announcements and Jobs and Opportunities are listed.



## Further Tips

### **Do I need to create Member Area accounts for family members?**

Families will only require one Members Area account for a primary contact (parent/guardian) to renew their family's memberships. Please see the [how to create a family group](#) instructions on the [LSV Membership User Guides](#) page. However, if the other family members patrol, they may also wish to create an account so they can view their information on awards, patrol rosters and manage their own account.

### **My details don't match any records in the system.**

To create a Members Area Account, your details must match the information in the National Membership Database. You will need to contact your club to see what details they have in the database.

### **I didn't receive my SMS or Email to confirm your account.**


Please click the 'Resend Your Confirmation Code' option on the Area home page [members.sls.com.au](http://members.sls.com.au). If you do not receive an email, please also check your spam/junk folder as it may appear in there.

### **I have forgotten my password for the Members Area?**

Click the reminder link on the main login page [members.sls.com.au](http://members.sls.com.au). Enter your first name, last name, DOB and select email or SMS to receive your reminder.

### **I require further assistance.**

If you are unable to create a Members Area account or encounter any 'error' messages please email [ithelp@slsa.asn.au](mailto:ithelp@slsa.asn.au) or call the SLSA IT Helpdesk 1300 724 006.

  
SURF LIFE SAVING AUSTRALIA  
**MEMBERS AREA**

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\_\_\_\_\_  
**LOG IN**

Don't have a Members Area account yet?  
[Click here to create one](#)

[Forgotten username or password?](#)  
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Not a member of a surf club? [Click here to join](#)

