

Member Guidance

How to Join as a New Member



Complete the following steps to become a new member:

Step 1. Go to sls.com.au/join

Step 2. Select 'Surf Life Saving Club' in response to the question 'Which service would you like to join?'. You must then select the applicable club from the dropdown options and confirm whether you're wanting join as an individual or a family. Click 'Next'.

Which service would you like to join?

I would like to join

Surf Life Saving Club

Other SLSA Organisation

The club I want to join is

Test Vic Club

I want to join

An individual

Note: If you selected the option to join as a family, you will see an additional field to give your family group a name.

Step 3. You will now be asked for some personal details – First name, surname, date of birth and gender. Once complete, click 'Next'.

Note: If you are joining as a family, the personal details provided here will be for the primary member of this group, and that person must be 18 years old and over. You can provide the details of all others in your family group by clicking 'Add family member'.

Personal details

First Name	Surname	Date Of Birth	Gender
<input type="text" value="Example"/>	<input type="text" value="Example"/>	<input type="text" value="01/01/2000"/>	<input type="text" value="Male"/>

This member will be the primary member of this family group. Note, the primary contact must be 18 years old & over.

Family

First Name	Surname	Date Of Birth	Gender	Relationship to Primary Contact
<input type="text"/>	<input type="text"/>	<input type="text" value="DD/MM/YYYY"/>	<input type="text" value="Select gender"/>	<input type="text" value="Select relationship"/>

Add family member

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If the system detects that you are already an active member of a club, you will see the message below and will be redirected to the Members Area to either update your membership details or transfer / join another club. You can access the Members Area [here](#).

Our checks have detected that you are already an active member of a Surf Club or a Commercial Academy.

Because of this you need to go straight to the **Members Area** and create an account. From there you can change your membership details or transfer / join another club.

If you are still having issues, please contact the club or entity you are trying to join - you can obtain contact details below or at https://sls.com.au/club_directory

Step 4. If the system does not already hold your information a 'Contact Details' page will appear and you will be required to provide your email address, mobile number, home address and emergency contacts. Once complete, click 'Next'.

Note: If you are joining as a family, the contact details requested here will be for the primary contact only.

Step 5. You will be taken to a page summarising all details entered. Here you will be asked to create your Members Area account username and password, and you will be required to acknowledge and agree to the declaration statements. Click 'Next'.

SLSA Membership application and declaration

- I have read, understood, acknowledge and agree to the **declaration** including the warning, exclusion of liability, release and indemnity. I acknowledge that if my application for membership is successful I will be entitled to all benefits, advantages, privileges and services of SLSA membership.
- I have read, understand, acknowledge and agree to the declaration and application and conditions of membership. I warrant that all information provided is correct.

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Note: If you are joining as a family, there will be one additional declaration that you must agree to as the primary member of your family group.

Step 6. You will see confirmation that your application has successfully been submitted, and you are now required to make a payment. Click 'Make a payment' to be taken to the next step.

Your application for membership has been submitted to Test Vic Club

Please make your membership fee payment by clicking the 'Make Payment' button below.

The application needs to be approved before you become a member and you must fulfill all of the Terms and Conditions of the membership process required by SLSA and the Club.

MAKE A PAYMENT

Making a Payment

Step 1. You must make a payment to complete your membership application. Please be aware that not all clubs use the SLSA Payment Gateway, so you will need to contact the club directly to make the payment where that is the case. It will be clear as to which clubs are included when you enter the name of the club into the 'Club / Organisation' field.

Please enter your payment details below. Fields marked with an asterisk (*) are mandatory.

* Club/Organisation

Start typing to get a list of possible matches

Step 2. Once you have selected the applicable club, you will see a list of their membership fees. You need to select 'Membership fee' from the drop-down options for 'Transaction Type' and complete all mandatory fields on the page, noting that you can include more than one transaction at a time. Once complete, click 'Next'.

Transaction 1

* Transaction Type

* Payment Details

Complete Name/Meaningful Payment details

* Amount

GST Inc. (\$dd.cc)



[Add another Transaction](#)

Total

\$0.00 AUD

Payer's Details

* Payer's Name

* Contact Details

Phone Number or Address

Receipt Email Address

NEXT

Step 3. Follow the prompts to provide credit card details and complete the payment.

Frequently Asked Questions

Will my membership be accepted automatically?

Membership is not automatic. When you have submitted an application and paid the club's fee, your application will be considered by the club.

If there is a delay or you need to ask a question about your membership application, please directly contact the club or organisation you applied to join.

I have moved away from the membership confirmation window and missed the step to pay for memberships. How do I pay?

Go to pay.slsa.com.au and make your payment. As you have gone straight to the payment screen you will have to type the name of the club you wish to pay into the 'Club / Organisation' field. It's very important that you add the names of all members you are paying for as this is how the club will track the payment to your membership.

Who can I contact for further assistance?

If you need further assistance to join a Life Saving Club or encounter any 'error' messages please contact the [SLSA IT Helpdesk](#) or LSV's Club Support team via clubsupport@lsv.com.au / 03 9676 6930.