

How to Renew Your Club Membership

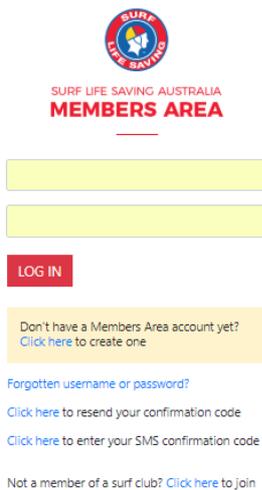
Before you renew your membership you need to have created a Members Area account. Please refer to instructions on ***How to Create a Members Area Account***.

Family groupings are also available this season to make the membership renewal process easier. If you are renewing memberships for your whole family, please see instructions on ***How to Create a Family Group*** before you renew your membership. Please note that only one member of the family (parent/guardian) will need to create a Members Area account.

Please find below instructions for:

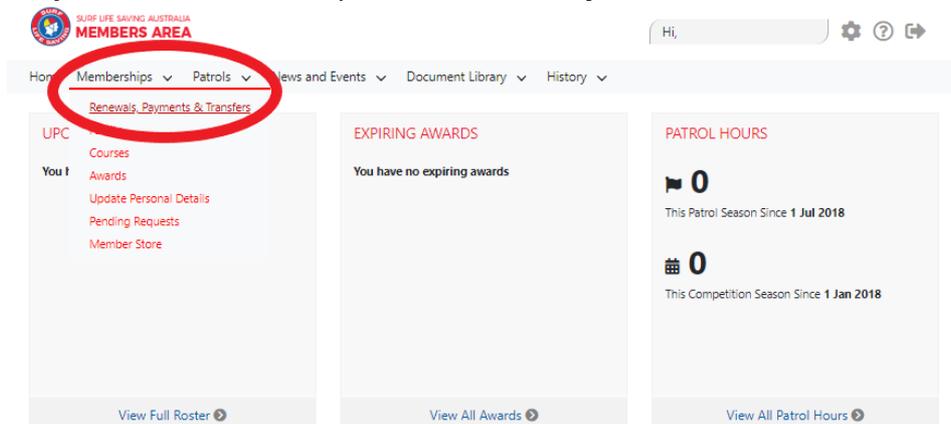
1. How to renew an individual club membership
2. How to renew a family group club membership

1. Please complete the following steps to renew an individual club membership



Step 1. Log into your Members Area account. members.sls.com.au

Step 2. Go to Memberships > Renewals, Payments & Transfers



Step 3. A General Details section will appear. Please check that First Name, Last Name, DOB, Email Address 1, Home Address and Postal Address are correct, as these are required fields and **must be completed**. However, we would appreciate if all fields are completed.

Step 4. Complete the SLSA Membership Application and Declaration. At the bottom of the application, there are three acknowledgement boxes, one of which only applies if you are a parent/guardian applying on behalf of someone under 18. Click 'Submit the Form'.

CONFIRMATION

SLSA MEMBERSHIP APPLICATION AND DECLARATION

I have read, understood, acknowledge and agree to the [declaration](#) including the warning, exclusion of liability, release & indemnity. I acknowledge that if my application for membership is successful I will be entitled to all benefits, advantages, privileges and services of SLSA membership.

Where the applicant is under 18 years of age this form must also be signed by the applicant's parent or legal guardian.

I, am the parent or guardian of the applicant.

I authorise and consent to the applicant undertaking the SLS Activities. In consideration of the applicant's membership being accepted I expressly agree to be responsible for the applicant's behaviour and agree to personally accept in my capacity as a parent or guardian the terms set out in this membership application and declaration including the provision by me of a release and indemnity in the terms set out above. In addition I agree to be bound by and to comply with the SLSA constitution and any regulations and policies made under it.

I have read, understand, acknowledge and agree to the declaration and application and conditions of membership. I warrant that all information provided is correct.

[Submit the Form](#) [Return](#)

Step 5. It is important that after you have submitted your membership application that you pay your membership fee. On the confirmation screen, details will be provided on how you can pay. Most clubs will have online payments set up. If available, select 'Click here if you wish to pay online'.

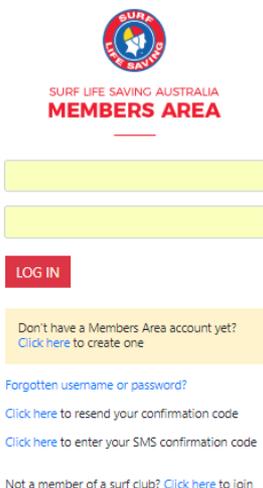
Step 6. Your details should appear prefilled. If you are paying for anyone else at the same time, please make sure that you add their names as well. Enter the amount you wish to pay in the amount section. If you are unsure about how much to pay, select the 'Click here to view price list' option.

Step 7. Follow the prompts to provide credit card details and complete payment.



2. Please complete the following steps to renew a family group club membership

Please ensure that you have created your family group prior to completing these steps, refer to instructions on ***How to Create a Family Group***.



SURF LIFE SAVING AUSTRALIA MEMBERS AREA

LOG IN

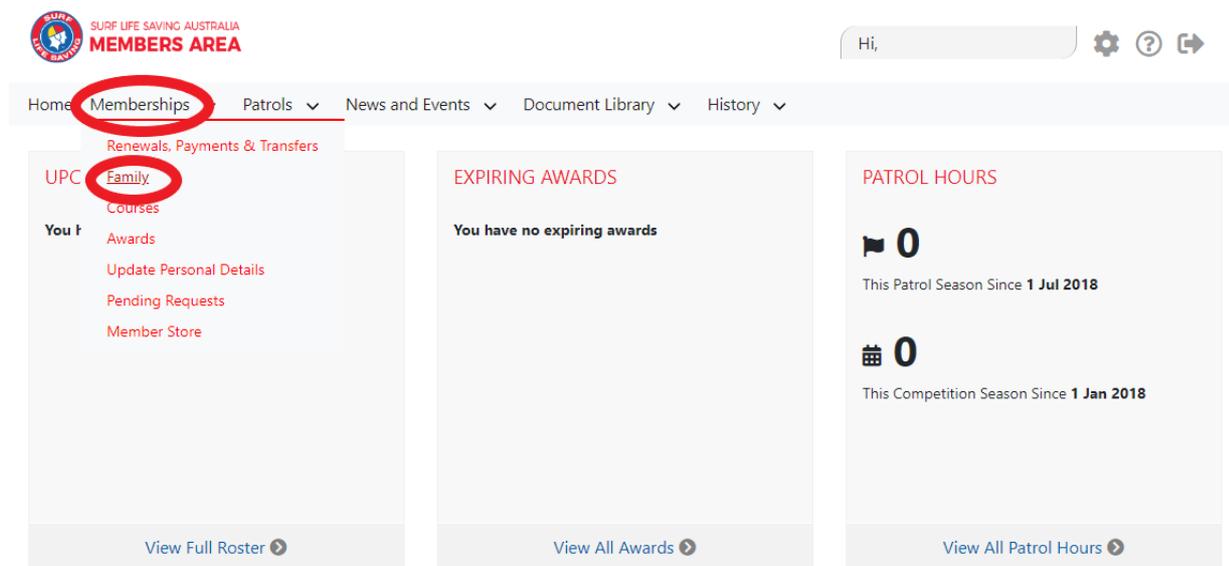
Don't have a Members Area account yet?
[Click here to create one](#)

[Forgotten username or password?](#)
[Click here to resend your confirmation code](#)
[Click here to enter your SMS confirmation code](#)

Not a member of a surf club? [Click here to join](#)

Step 1. Log into your Members Area Account.
members.sls.com.au

Step 2. Go to Memberships > Family.



SURF LIFE SAVING AUSTRALIA MEMBERS AREA

Hi, [Settings] [Help] [Logout]

Home **Memberships** Patrols News and Events Document Library History

Renewals, Payments & Transfers

UPC **Family** Courses

You have Awards

Update Personal Details

Pending Requests

Member Store

View Full Roster

EXPIRING AWARDS

You have no expiring awards

View All Awards

PATROL HOURS

0 This Patrol Season Since 1 Jul 2018

0 This Competition Season Since 1 Jan 2018

View All Patrol Hours

Step 3. Select 'Renew Memberships'

My Family

FAMILY GROUP DETAILS

[Create Family Group](#)

Family Group Name	Number of Members	Organisation	Primary Contact	Status	Action
VSO Family	3	Test Vic Club	Boaty McBoatface	Approved	View/Edit Renew Memberships Make Payment



Step 4. Tick the boxes for the family members that require to be renewed. View and agree to the SLSA Membership Declaration by selecting the tick box. Click 'Submit'.

Family Group Organisation: Test Vic Club

Season: 2018/2019 ▾

	Member ID	First Name	Last Name	DOB	Membership Status	Membership Category	Season
<input checked="" type="checkbox"/>	5754790	VS	Officer	01/01/2002	Active	Active (15-18 yrs)	2017
<input checked="" type="checkbox"/>	5655009	Boaty	McBoatface	01/06/1986	Active	Active (18yrs and over)	2017
<input checked="" type="checkbox"/>	5754797	Testy	McTesterson	01/01/1990	Active	Probationary	2017

and all members of Family Group selected agree to SLSA Membership Declaration. To view Declaration [Click here](#)

Step 5. It is important that after you have submitted your membership application that you pay your membership fee. On the confirmation screen, details will be provided on how you can pay. Most clubs will have online payments set up. If available, select 'Make a Payment'.



SURF LIFE SAVING AUSTRALIA
MEMBERS AREA

Hi, Boaty McBoatface   

Home Memberships ▾ Patrols ▾ News and Events ▾ Document Library ▾ History ▾

Success

Membership renewal for VSO Family group has been successfully submitted for approval

To view your pending requests [click here](#)

Step 6. Your details should appear prefilled. If you are paying for anyone else at the same time, please make sure that you add their names as well. Enter the amount you wish to pay in the amount section. Your club's price list should be displayed, if your club does not have a price list, contact your club for further details.

Step 7. Follow the prompts to provide credit card details and complete payment.





SURF LIFE SAVING AUSTRALIA
MEMBERS AREA

LOG IN

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[Click here](#) to enter your SMS confirmation code

Not a member of a surf club? [Click here](#) to join

Further Tips

I have forgotten my password for the Members Area?

If you have forgotten your username or password, click the reminder link on the main login page members.sls.com.au. Enter your first name, last name, DOB and select email or SMS to receive your reminder.

I have submitted my membership application but forgot to pay. How do I pay?

Log into your Members Area account members.sls.com.au. Select Memberships>Renewals, Payments & Transfers > Make a payment. Follow the prompts to make a payment, making sure you have filled in all relevant details in the 'Complete name / Meaningful payment details' section.

I'm not sure how much to pay for my club membership.

In the Online Payment section of the Members Area, your club's price list should be displayed. If your club does not have a price list, they may have their membership fees available on their website or contact your club for further details.

I require further assistance.

If you need further assistance to renew your club membership or encounter any 'error' messages please email ithelp@slsa.asn.au or call the SLSA IT Helpdesk 1300 724 006.

