

Member Guidance

How to Transfer a Partial or Full Membership

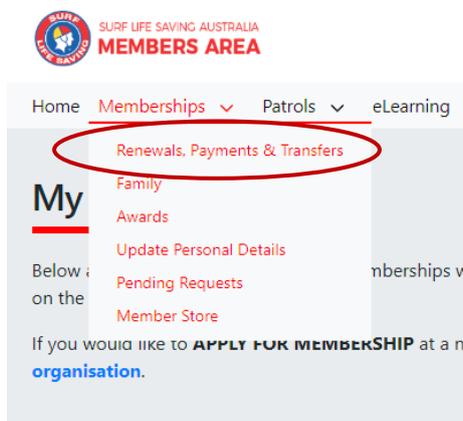


To transfer your membership, you need to have created a Members Area account. Please see the 'How to Create a Members Area Account' instructions in the 'Membership User Guides' section of the [Join a Life Saving Club](#) page.

Complete the following steps to transfer a partial or full membership:

Step 1. Login to your Members Area account at members.sls.com.au

Step 2. Click the dropdown next to 'Memberships' and select 'Renewals, Payments & Transfers'.



Step 3. Under the 'My Memberships' heading you will see the option to 'Join / Transfer to a new organisation'. Click here.

My Memberships

Below are the organisations you have memberships with at SLSA.

If you would like to **APPLY FOR MEMBERSHIP** at a new organisation, please click [Join / Transfer to a new organisation](#).

Step 4. In the 'Organisation Selection' section, choose 'I want to join a surf club, or transfer to a different Surf Club' and use the dropdown options to select the applicable club. Beneath this you will see three options for your transfer.

Full Transfer - Move your membership to a different life saving club. Once your application is approved, you will no longer be a member of your current club. If you select this option and are presently a member of more than one club, you will be asked to select the club you wish to leave.

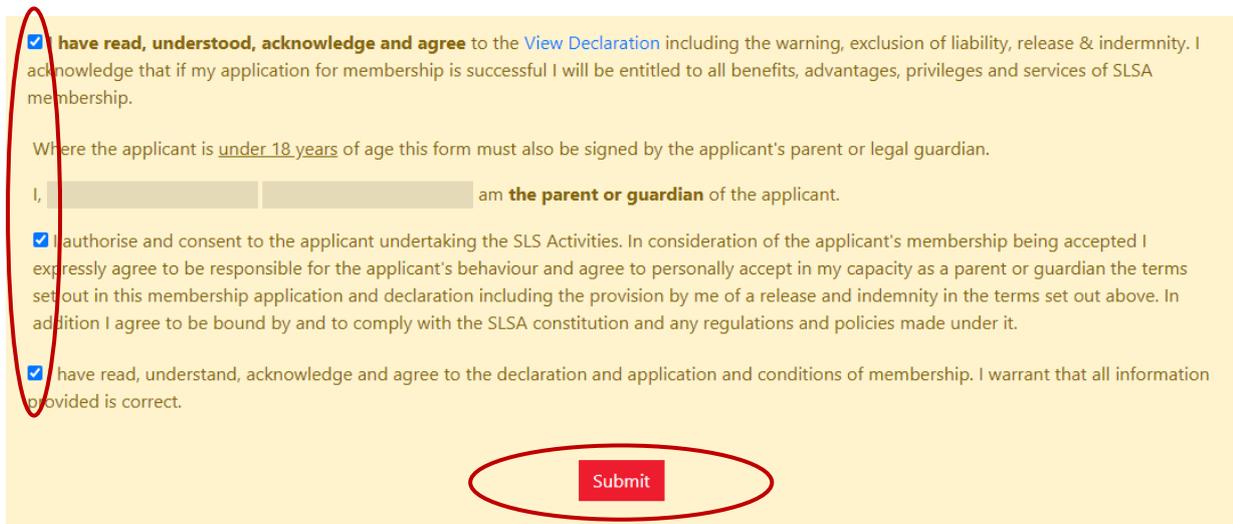
Competition Rights Transfer - Keep your membership at your current club(s) but move your competition rights to a new club. You will then have dual membership but only be able to compete for the new club. Competition rights can sit with one club at a time and may be transferred no more than twice per calendar year.

Non-Competition Rights Transfer - Join another club, while keeping your membership and your competition rights at your current club. You will then have dual membership.

Note: This transfer facility merely initiates the transfer process. The transfer itself depends on endorsement from your current club, the new club and Branch or State approval.

Step 5. Once the applicable transfer option has been selected, you are required to review a form containing your personal details. This information should be updated if necessary. Mandatory fields are marked with a red asterix.

Step 6. Tick the boxes to agree with the declarations and, where the member is under the age of 18, an additional statement must be acknowledged by the parent or guardian submitting the transfer on their behalf. Once complete, click 'Submit'.

A screenshot of a web form for membership declaration. The form is on a yellow background and contains several sections. At the top, there is a checked checkbox followed by the text: "I have read, understood, acknowledge and agree to the View Declaration including the warning, exclusion of liability, release & indemnity. I acknowledge that if my application for membership is successful I will be entitled to all benefits, advantages, privileges and services of SLSA membership." Below this is a line of text: "Where the applicant is under 18 years of age this form must also be signed by the applicant's parent or legal guardian." This is followed by a line: "I, [redacted] am the parent or guardian of the applicant." There are three more checked checkboxes with their respective text: "I authorise and consent to the applicant undertaking the SLS Activities. In consideration of the applicant's membership being accepted I expressly agree to be responsible for the applicant's behaviour and agree to personally accept in my capacity as a parent or guardian the terms set out in this membership application and declaration including the provision by me of a release and indemnity in the terms set out above. In addition I agree to be bound by and to comply with the SLSA constitution and any regulations and policies made under it." and "I have read, understand, acknowledge and agree to the declaration and application and conditions of membership. I warrant that all information provided is correct." At the bottom center of the form is a red "Submit" button. Red circles are drawn around the first checkbox and the "Submit" button.

Step 7. It is important to pay your membership fee after your transfer has been submitted. Click 'Make a payment' to be taken to the next step.

Making a Payment

Step 1. You must make a payment to complete your membership application. Please be aware that not all clubs use the SLSA Payment Gateway, so you will need to contact the club directly to make the payment where that is the case. It will be clear as to which clubs are included when you enter the name of the club into the 'Club / Organisation' field.

Please enter your payment details below. Fields marked with an asterisk (*) are mandatory.

* Club/Organisation

 Start typing to get a list of possible matches

Step 2. Once you have selected the applicable club, you will see a list of their membership fees. You need to select 'Membership fee' from the drop-down options for 'Transaction Type' and complete all mandatory fields on the page, noting that you can include more than one transaction at a time. Once complete, click 'Next'.

Transaction 1

* Transaction Type

* Payment Details Complete Name/Meaningful Payment details

* Amount GST Inc. (\$dd.cc)

 [Add another Transaction](#)

Total \$0.00 AUD

Payer's Details

* Payer's Name

* Contact Details Phone Number or Address

Receipt Email Address

NEXT

Step 3. Follow the prompts to provide credit card details and complete the payment.

Frequently Asked Questions

I have moved away from the membership confirmation window and missed the step to pay for memberships. How do I pay?

Go to pay.slsa.com.au and make your payment. As you have gone straight to the payment screen you will have to type the name of the club you wish to pay into the 'Club / Organisation' field. It's very important that you add the names of all members you are paying for as this is how the club will track the payment to your membership.

Who can I contact for further assistance?

If you need further assistance to transfer your membership or encounter any 'error' messages please contact the [SLSA IT Helpdesk](#) or LSV's Club Support team via clubsupport@lsv.com.au / 03 9676 6930.