



Patrol Service Efficiency & Standards Program Handbook

2019/2020

Inspector's Name:

Welcome

Thank you for volunteering your time to assist with the 2019/2020 Patrol Service Efficiency & Standards Program.

This season will see the continued development of a revised structure and process of the Patrol Efficiency & Standards Program. This will allow both immediate and more precise feedback to flow back and forth between LSV, the club members and club committees, but will also allow us to engage with the best practises that are occurring around the state.

This handbook has been developed to assist you when conducting Patrol Service Inspections (PSIs), while also providing you reference items that you may find helpful. The Patrol Inspector Check List has been developed to ensure consistent scoring across inspections and can serve as an internal inspection guide for clubs who wish to prepare themselves for the program.

If you have any questions regarding the 2019/2020 Patrol Inspections, please contact me.

Thank you again,

Jack Slykhuis
State Service Efficiency and Standards Officer
Lifesaving Operations Council Executive

Introduction

Life Saving Victoria runs annual Patrol Service Efficiency and Standard Inspections, during which lifesaving clubs are inspected on multiple occasions throughout the patrol season, this is done as a method of monitoring and reviewing individual club performances, whilst also identifying areas in which improvement may be required.

Acknowledgements

Darren McLeod
Katrina Antony
Life Saving Victoria

Former Director - Lifesaving Services
Lifesaving Operations Council Executive
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Patrol Service Efficiency & Standards Program - Overview

All lifesaving clubs affiliated with Life Saving Victoria are automatically included to participate in the 2019/2020 Patrol Service Efficiency & Standards Program, which allow opportunities for processes within lifesaving to be monitored and reviewed for ongoing development of both the individual lifesaving clubs and the organisation. If an individual club does not wish to partake in the program they are able to withdraw from the program.

There are up to **two (2)** rounds of the program that will take place over the patrol season. The program is conducted by Patrol Inspectors appointed by the Life Saving Victoria in conjunction with the Director of Lifesaving.

The program may commence **thirty (30) minutes** after the recorded start time for the individual club (as documented in their Lifesaving Services Protocol), and no later than **sixty (60) Minutes** prior to the conclusion of patrols, unless agreed upon by the Patrol Captain of the day. Inspections will not be carried out under certain conditions.

Patrol Service Inspections

The Patrol Service Inspections focus on four (4) primary areas of patrol:

- **Patrol on Duty** (member qualifications and attire)
- **Patrol Presentation** (standards and requirements)
- **Practical Section** (member skills)
- **General Lifesaving Knowledge**

Patrol on Duty

The Patrol Captain is to nominate **four (4) members**, which may include themselves. Selection of these four members is critical as points are allocated for the awards they hold. *Please note: points will be deducted at the end of the season if members are found to have provided incorrect details on the awards held.*

The patrol captain also has the option of declining the inspection on the day, with a valid reason e.g.

- Carnival Days (Hosting ONLY)
- Special Event Days
- Critical Incidents
- Unexpected demands/ Weather Conditions on patrol teams (e.g. Temperature, Beach Population)

Note: Beach Closure for water quality is not a reason, for an inspection to not occur i.e. dry rescues can be conducted.

Patrol Presentation

The patrol presentation component of the Inspection looks at the equipment used during patrol and ensuring they comply with the current standards.

Practical Section

The practical section consists of a rescue (IRB, Tube or Board) and a one (1) person patient assessment with CPR.

The Patrol Captain is to select the method of rescue and to identify a suitable patient. The Patrol Inspector will instruct the patient as to the task involved and set up the scenario.

The scenario is an unconscious swimmer who is not breathing and has been sighted in the water. The Patrol members are to respond, assess and provide appropriate assistance under the guidance of the Patrol Captain.

Patrol Captain is to ensure that adequate supervision is still available for the public on the beach at the time of the Inspection occurring.

A manikin is to be made available for the CPR component of the practical section, which may be conducted indoors; however, it is preferable that the patient assessment/CPR assessment is performed as a continuation of the rescue on the beach.

General Lifesaving Knowledge

Ten (10) general lifesaving knowledge questions will be asked to the nominated patrol members. The questions will be related to:

- Beach
- Patrol
- Rescue
- First Aid
- Advanced Resuscitation Techniques
- Spinal Management
- Radio
- IRB
- Defibrillation
- Beach Management

Point System and Adjustments

Points are awarded for **best practice as per this guide**, and points deducted for missing items – **no partial points will be awarded**.

Clubs have an opportunity to be awarded 1000 points per inspection conducted and will be supplied their individual final results. Once all inspections have been completed the scores will be used to rank the clubs based on performance both within their region, and within the state.

Should a club only receive 1 inspection then that score will be taken as their overall score. If only 1 inspection occurs, the club will only be included in the program if; there is a legitimate reason for the second inspection not occurring i.e. due to a fault from an Inspector (no show – lost paperwork).

Should a club turn an Inspector away/not allow them to complete an inspection a **valid reason** must be provided for this as referred to in the Patrol on Duty section. Note: clubs running and/or attending events must still maintain the appropriate numbers for a patrol. If a valid reason is provided, then a reinspection can occur at the discretion of the Director of Lifesaving Services. If the reason is deemed invalid, then the club won't be awarded any points for this inspection.

The Inspection Checklist outlines how points will be awarded during the inspection process, while the Summary of Results sheet provides a review of performance for the club.

Patrol Defaults and Deductions

Any club who signs on with a partial patrol, or changes their status to a partial patrol, must obtain and/or maintain a full patrol for a minimum of two thirds of their designated patrol time (e.g. a club who is rostered on for six (6) hours, and signs on with a partial patrol will have two (2) hours after patrol sign on time to ensure they have a full patrol on the beach).

If a club is unable to obtain and/or maintain their patrol requirements for four (4) or more times within the patrolling season, they will be made ineligible from winning prizes in the Program. (Ineligible clubs will still be required to complete any inspection/s that remain)

For those clubs that default less than 4 times, for each default that occurs 4 points from your averaged total.

If a club is found to have deliberately provided LSVComms with incorrect information regarding their patrol status, the club will be found to have failed the PSI and will be ineligible to participate in the Patrol Service Efficiency and Standards Program. Ineligible clubs will still be required to complete any inspection/s that remain.

Clubs that sign on **and** off electronically on a day, will be awarded 2 bonus points, to a maximum of 30 points across the season (noting these points will be allocated from the commencement of the patrol inspection period only. (No retrospective points will be allocated).

All award qualifications listed in a Clubs PSI will be subjected to verification via SurfGuard, clubs that have listed members with qualifications that are either not entered into SurfGuard or are not proficient will have the allocated points removed from their total. The club's will be informed of any changes to their score.

Any deductions will be confirmed with the Director of Lifesaving Services prior to final outcome being released.

Draws

In the event of a draw between two or more clubs after both deductions and bonus points have been allocated then clubs will be ranked higher based on:

1. Club with the lowest number of defaults

If still drawn, then:

2. The club with the highest number of electronic sign on's

If still drawn, then:

3. The club with the single highest patrol inspection result

If clubs are still drawn after this method the Life Saving Operations Executive will become involved in deciding the final process for rewarding clubs on equal points.

Patrol Service Inspection Checklist

Section 1 – Patrol on Duty

Lifesavers on Duty	Inspect the four nominated members	Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Core members	Three (3) members holding current SLSA Certificate II Public Safety Aquatic Rescue (Bronze Medallion) <i>(20 points per Bronze award)</i>	60 (3 x 20)				
	One (1) other patrolling award holder with anyone of the following awards: First Aid [AID] – HLTAID003, Surf Rescue Certificate, Silver Medallion Beach Management, ART [AID], Radio Operator Certificate	20				
	Awards to be included in the four core people: <ul style="list-style-type: none"> ▪ IRB Driver, Separate IRB Crew, Silver Medallion Beach Management, ART [AID] <i>(20 point per award)</i>	100 (5 x 20)				
First Aid	Points awarded if the two (2) core members hold a First Aid [AID] – HLTAID003 <i>(10 points per person)</i>	20 (2 x 10)				
Total Points for Lifesavers on Duty:		200				

Lifesaver attire		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Uniform if in the water	All members of the patrol must be wearing current SLSA approved patrol shorts and/or appropriate swimming attire along with a quartered cap on the person (on the head if in the water). <i>(This can be inspected prior to formal beginning of Inspection, where the Inspector is observing the patrol)</i>	40				
-or-		-OR-				
Uniform if on the beach	All members of the patrol must be wearing current SLSA approved uniform, including holding a quartered cap on the person (who are eligible to wear the quartered cap) – as per policy 1.05. <i>(This can be inspected prior to formal beginning of Inspection, where the Inspector is observing the patrol)</i>	40				
Gear	Of the 4 nominated personnel they are to be wearing any of the following in the open environment: <ul style="list-style-type: none"> ▪ Sunglasses, Broad brim hat/peaked cap, Appropriate SLSA Patrol Gear, Surf Rescue Rash vest <i>(10 points per person)</i>	40 (4 x 10)				
Total Points for Lifesaver attire:		120				

Section 2 - Patrol Presentation

Active IRB Setup		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Fuel Cell	Fuel cell is filled with adequate fuel for the day's activities/patrol.	10				
IRB Status	<ul style="list-style-type: none"> If the IRB is operational, it is to be fully equipped and inflated on water edge or currently in use. If the IRB is on Standby, the IRB is to be at the clubhouse, ready for use and can be brought to the waters edge within two minutes. <p><i>Note: The inspector can ask for the IRB Motor to be started.</i></p>	20				
Spare Motor	Spare motor is available and easily accessible	10				
Total Points for Active IRB Setup:		40				

Effective Beach Patrolling		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
	If there are people in the water between the flags, the patrol must have at least two (2) members actively patrolling the beach and/or water's edge, in the designated patrol area each with a rescue tube or board easily accessible	40				
Total Points for Effective Beach Patrolling:		40				

Patrol Behaviour		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
	All Patrollers are acting responsibly, and all equipment being utilised appropriately. No points awarded if any incident of non-professional behaviour occurs, anything that brings LSV or the Club into disrepute e.g. Not following the SOPs, sunbaking, not following IRB Code of Conduct etc.	20				
Total Points for Patrol is Alert:		20				

Patrol set duties	5 points per nominated member.	Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
	When questioned nominated (core) members are aware of their designated role(s) for a rescue/incident or patrol duties	20 (4 x 5)				
Total Points for Patrol Set Duties:		20				

Signage and Flags/Feathers	Refer to Appendix - Approved Signage	Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Approved Signage Board	Approved signage board is displayed and contains minimum of: <ul style="list-style-type: none"> Any warnings or safety messages Tide times Patrol Captain's/Team Leader's first name Patrol times (Port Phillip Bay ONLY) EPA boards completed and displayed during the reporting period. 	15				
Patrol Flags/Feathers	One (1) set of patrol flags with feathers in suitable stands, signal flags and emergency evacuation flag (5 point per type of flag)	15 (3 x 5)				
	One (1) set of board rider signs with black and white quartered flags Points to be automatically awarded to: <ul style="list-style-type: none"> Port Phillip Bay clubs Wonthaggi Port Campbell Mildura <i>(If club is not displaying black and white flags, no points to be awarded)</i>	10				
Total Points for Signage and Flags/Feathers:		40				
Patrol Equipment Setup	Approved Signage and SOP Patrol Equipment Requirements	Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Equipment on the Beach	Patrol Protection: 'Adequate shelter from the elements'. So long as conditions permit. Permanent structure (based on locality) i.e. Clubhouse Facility and Patrol Towers, can be utilised if on the beach. <i>Note: Persons on the beach and in water must be visible from this location</i>	10				
	Two (2) Rescue Boards (5 points per board)	10				
	Two (2) Rescue Tubes (5 points per board)	10				
	Two (2) pairs of swim fins (appropriate sizes for members on patrol) (5 points per pair)	10				
	Four (4) radios fitted correctly in radio harness and bags (2.5 points per radio)	10				

	Portable first aid kit; oxygen; spinal board; and defibrillator are in the patrol shelter or within two minutes of the patrol area.	20				
	Current approved 'Caution – Keep Clear Rescue Craft Access Area' Sign	10				
Equipment in the Clubhouse	Approved 'Warning – Swimming Not Advised' Sign	10				
	Working loud hailer with siren, or PA system	5				
	Sunscreen for members use	5				
Total Points for Patrol Equipment Setup:		100				
Patrol Logs		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
	Patrol attendance logs (Electronic or hard copy) is correctly filled out and up to date for that patrol day.	10				
Total Points for Patrol Logs:		10				

Patroller Bum Bags		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
	Four complete bum bags in easy access comprising of a total of: <ul style="list-style-type: none"> ▪ Four (4) pocket mask with one-way valve ▪ Twelve (12) pairs of surgical gloves (3 pairs for each program) ▪ Four (4) triangular bandage ▪ Four (4) Whistle ▪ Four (4) waterproof bags holding a note pad and pen/pencil (5 points per bum bag)	20 (4 x 5)				
Total Points for Patroller Bum Bags:		20				
Radios and IRB logs		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Radios	<i>Radio are to be checked to ensure they are on the correct zone and talk group for each location. Refer to attached channel allocation.</i>	<i>No points allocated</i>				
IRB Operations Log Complete	All nominated IRB Drivers (Any names listed in the daily log) is able to produce their valid Victorian Marine Licence	15				
	IRB log is correctly filled out and up to date for that patrol day.	15				
Total Points for Radio Room and IRB Logs:		30				

First Aid Room		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Operational First Aid Room	First Aid room is operational: <ul style="list-style-type: none"> ▪ Clean and tidy (allowance for busy days) ▪ Incident Log available (as back up LIMSOC) ▪ One (1) Ventolin (current date) and spacer <i>Note: all out of date Ventolins must be removed – no points will be deducted if removed.</i> ▪ Various bandages and gauze ▪ Space Blanket 	10				
Gear	Gloves, apron, goggles and sharps container (2.5 points per item)	10				
Oxygen Cylinder	Full spare oxygen cylinder	10				
Total Points for First Aid Room:		30				

Section 3 - Practical Section

IRB Rescue

IRB Rescue		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Equipment	Driver wears a correctly assembled Radio harness with a radio and members wearing an approved lifejacket (5 points per item)	10				
Launching IRB	Board and launch the IRB safely with assistance as required	10				
Good Course to Patient	Safely negotiate the surf using correct crewing techniques without: <ul style="list-style-type: none"> ▪ Losing balance ▪ Falling overboard ▪ Becoming dislodged, or ▪ Capsizing the IRB 	10				
Clean Patient Pickup	NO points are awarded if more than two (2) attempts are made to pick up the patient or if the patient is injured/run over by the IRB. Appropriate approach to the patient needs to be considered according to the locality and conditions.	20				
Appropriate Patient Care	Unconscious patient is correctly secured in IRB. Airway is cleared. A land demonstration is also required if requested by the Inspector	20				
Signal to Shore	Driver signals OR radios for assistance during return to shore	10				
Patrol Communication	Assistance acknowledged by patrol	10				
Patient Carry from IRB	Unconscious patient is carried out of the IRB using a two (2) person carry without being dropped during transfer	20				
Patrol Team Response	The unconscious patient is carried up the beach using a two (2) person carry/drag and correctly placed in the recovery position for assessment and appropriate treatment	30				
Patrol Captain Organisation	Safe and efficient coordination of team efforts, e.g.: <ul style="list-style-type: none"> ▪ Crowd control ▪ Rescue coordination 	30				
Teamwork	Overall response, communication, pace, effectiveness and efficiency	20				
Total Points for IRB Rescue:		190				

Board Rescue

Board Rescue		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Water Entry	Correct use of board and safe water entry, e.g. avoid injury or loss of board No more than two (2) attempts allowed	10				
Good Course to Patient	Safely negotiate the surf using correct paddling technique without falling off	10				
Safe Approach to Patient	Correct patient approach: correct approach based on locality and sea conditions, to be determined by the inspector.	20				
Securing of Patient	Using a roll-over technique for the unconscious patient, correctly place the patient in a prone position on the board. Maintain contact with the patient. No Points awarded if more than two attempts are made	20				
Safe Return to Shore	Return safely to shore. Secure the unconscious patient as required in wave zone and provide adequate patient care. Maintain contact with the patient.	20				
Signal to Shore	Perform assistance required signals	10				
Patrol Communication	Signals are acknowledged by patrol	10				
Patrol Team Response	The unconscious patient is carried up the beach using a two (2) person carry/drag and correctly placed in the recovery position for assessment and appropriate treatment	30				
Patrol Captain Organisation	Safe and efficient coordination of team efforts, e.g.: <ul style="list-style-type: none"> ▪ Crowd control ▪ Rescue coordination 	30				
Teamwork	Overall response, communication, pace, effectiveness and efficiency	30				
Total Points for Board Rescue:		190				

Tube Rescue

Tube Rescue		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Water Entry	Safely enter the water, wade and porpoise through wave zone as required	10				
Good Course to Patient	Swim to patient whilst negotiating the sea conditions	10				
Safe Approach to Patient	Approach patient with escape techniques. After reaching the unconscious patient, safely approach from behind to secure the tube behind them	20				
Securing of Patient	Secure unconscious patient in tube correctly. Maintain contact with patient No Points awarded if more than two attempts are made	20				
Safe Return to Shore	Return to shore within a reasonable time. Maintain contact and control of the patient	20				
Signal to Shore	Perform assistance required signal	10				
Patrol Communication	Signals are acknowledged by patrol	10				
Patrol Team Response	The unconscious patient is carried up the beach using a two (2) person carry/drag and correctly placed in the recovery position for assessment and appropriate treatment	30				
Patrol Captain Organisation	Safe and efficient coordination of team efforts, e.g.: <ul style="list-style-type: none"> ▪ Crowd control ▪ Rescue coordination 	30				
Teamwork	Overall response, communication, pace, effectiveness and efficiency	30				
Total Points for Tube Rescue:		190				

One Person Patient Assessment and CPR

Patient Assessment and CPR		Maximum Points:	Club 1:	Club 2:	Club 3:	Club 4:
Dangers	Assess dangers to self, bystanders and patient. Use PPE, e.g. gloves	20				
Response	Assess the consciousness of the patient by touch and questioning, e.g.: Squeeze of shoulders and COWS	15				
Send for Help	Notify LSVComms for Emergency Services	15				
Open Airway	Correctly assess the patient's airway with correct technique and positioning of head in tilt position	10				
Clear Airway	Check for and clear any fluid or blockages. Use suction equipment if required	10				
Check Breathing	Maintain an open airway with head tilt and chin lift must be checked for 10 seconds	15				
Compressions	Correct one-person CPR technique; mouth-to-mask. Maintain 30:2 compression ratio with adequate compression depth and chest rise. Correct timing and members rotate after 5 cycles (2 minutes)	20				
Recovery	Place the patient into the correct lateral position; hip and shoulder roll, upper leg resting on sand, 90-degree knee bend and top arm adjusted for stability	20				
After Care	Vital signs are correctly identified and monitored	15				
Body Check	Secondary checks: (Does not need to be in order) Must explain the process of checks and what is being assessed <ul style="list-style-type: none"> ▪ Neck, Head and Face ▪ Chest ▪ Abdomen ▪ Pelvis ▪ Ribs ▪ Arms ▪ Legs and ▪ Back 	20				
Total Points for Patient Assessment/CPR:		160				

Section 4 – General Lifesaving Knowledge Questions

The general lifesaving knowledge questions examine the following topics:

1. Beach Awareness.
2. Patrol.
3. Rescue.
4. First Aid.
5. Advanced Resuscitation Techniques.
6. Spinal Management.
7. Radio.
8. Inflatable Rescue Boat (IRB).
9. Defibrillation
10. Silver Medallion Beach Management (SMBM).

Summary of Results (Hardcopy ONLY)

Life Saving Victoria Patrol Service Inspection										
Club name				Date			Time			
Estimated swimmers in water					Surf conditions					
Estimated people on beach					Temperature			Wind Direction		
Patrol on Duty (max 4 members assessable)										
Lifesavers on Duty		IRBD	20	ART	20					
BMx3	60	IRBC	20	Spinal	20					
Other	20	BBM	20	FA	20	Total	(200)			
Lifesaver Attire		Uniform	40	Gear	40	Total	(80)			
						Total for Patrol on Duty	(280)			
Patrol Presentation										
Active IRB Setup			40	Patrol Equipment Setup			100			
Effective Beach Patrolling			40	Patrol logs Complete			10			
Patrol is Alert (Beach Management)			20	Patroller Bum Bags			20			
Patrol Set Duties			20	Radio Room/IRB & logs Operational			30			
Signage & flags/Feathers			40	First Aid Room			30			
						Total for Patrol Presentation	350			
Practical Section (One Rescue + Patient Assessment & CPR)										
IRB		Total	Tube/Board Rescue		Total	Patient Assessment		Total		
Equipment	10		Water entry	10		Dangers	20			
Launching IRB	10		Good course to patient	10		Response	15			
Good course to patient	10		Safely approach patient	20		Send for help	15			
Patient pick up	20					Open Airway	10			
Correct patient care	20		Securing of patient	20		Clear Airway	10			
Signal to shore	10		Safe return to shore	20		Check breathing	15			
Patrol communication	10		Signal to shore	10		Compression	20			
Patient carry form IRB	20		Patrol communication	10		Recovery	20			
Patrol team response	30		Patrol team response	30		After care	15			
Patrol captain manage.	30		Patrol captain manage.	30		Body check	20			
Teamwork	20		Teamwork	30						
Total	(190)		Total	(190)		Total	(160)			
						Total for Practical Section	(350)			
General Lifesaving Knowledge Questions										
1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	Total (20)
Total Points for Patrol Service Inspection										
Patrol on Duty		Patrol Presentation		Practical Section		Lifesaving Questions		Overall Score		
Total (280)		Total (350)		Total (350)		Total 20		Total 1000		
Comments-Patrol Inspector										
Comments-Patrol Captain										
Comments for LSV when finalising points										
Nominated 'core' member's names										
1.					2.					
3.					4.					
Signatures										
Inspector's full name					Patrol Captain's full name					
Signature					Signature					
Office Use Only										
Club Signed with LSVComms						YES / NO				

Additional Information

Non-Participating Clubs

If a club is intending not to participate in the PSIs, they must notify the State Service Efficiency and Standards Officer in writing that they do not wish to participate.

Clubs not wishing to participate in the competition will still have the Inspection/s conducted throughout the 2019/2020 patrol season.

Clubs who have applied for reduced patrol requirements through their patrol protocol will not be eligible to participate in the competition but will still have inspection/s conducted throughout the 2019/2020 patrol season.

Inspectors Process

Inspectors are required to perform the follow duties:

1. Plan and inform Life Saving Victoria (lifesavingoperations@lsv.com.au) of their intended dates to conduct the club inspections. This assists LSV by both ensuring all inspections can be completed within the season and enables the safety of the inspectors over the summer period to be tracked.
2. On the day of inspection, inspectors are also required to 'sign on' and **SMS (text)** Jack Slykhuis on 0432 119 167 and inform them of the following information:
 - a. Inspectors Name;
 - b. Areas/Clubs being completed
 - c. Estimated time of completion for the day

Once completed, the inspectors are requested to also inform (text) this number to 'sign off'.

3. If hardcopy submission of results is completed, the results sheets are then required to be submitted to LSV as soon as possible. If electronic, this will occur once the form is submitted. If the inspection was required to be completed using the hardcopy form, the Patrol Captain is encouraged to take a photo of the summary sheet with the iPad supplied to the club from LSV at the time of inspection. The Patrol Inspector is to retain the copy for their own records, with a photocopy/scanned copy to be supplied to state centre within **three (3) days** of the PCA taking place.

If completed via hardcopy, please email a scanned copy ASAP to:

ATT: State Service Efficiency and Standards Officer

lifesavingoperations@lsv.com.au

Inclement Weather/Beach Closure

Where possible, Inspections should not be conducted when an Inclement Patrol has been declared, or the 'Beach is Closed'. If required, a verbal rescue demonstration can be completed with a designated patrol member talking through the rescue with the inspector.

If, due to time constraints, the Inspector is unable to return to the club to complete the inspection at a later date, the PSI will be permitted to take place.

Full points will be awarded for the Rescue section of the Inspections if the candidates are able to successfully verbally describe all components of the relevant rescue. If the club has reduced the equipment and resources available in line with the SOPs, then full points are to be allocated to that equipment not required on the beach during these days.

In addition, Inclement Weather/Beach Closure procedures must have been followed, including communication with LSVComms. Inclement weather/Beach Closure may also be declared on occasions of Extreme or Code Red Fire Danger periods in areas affected by the warnings.

Emergency Procedures

If during the PSI, the patrol is needed for any emergency situation and therefore cannot devote time toward the patrol inspection, the Patrol Inspector will make their best effort to wait until the situation is resolved in order to continue with the inspection. If this cannot occur, then the Inspection will be rescheduled for another time.

Awarding for Excellence

Clubs will be rewarded for excellence. The highest performing club will be announced at the 2020 Life Saving Victoria Awards of Excellence.

The remaining high achievers will be announced after the Awards of Excellence Evening via circular.

The score/s obtained by an individual club in each round will be combined into an overall score and averaged across the number of inspections. The highest performing affiliated lifesaving clubs who are eligible will be awarded a prize for best practise.

The Areas are as follows:

Area	Clubs
Western	Mildura, Portland, Port Fairy, Warrnambool, Port Campbell
Otway	Apollo Bay, Kennett River, Wye River
Surf Coast	Lorne, Fairhaven, Anglesea, Jan Juc, Torquay
Geelong	Bancoora, Barwon Heads/13 th Beach, Ocean Grove, Point Lonsdale
Port Phillip	Altona, Williamstown, Sandridge, Port Melbourne, South Melbourne, St Kilda, Elwood
Bayside	Brighton, Hampton, Sandringham, Black Rock, Beaumaris, Half Moon Bay
Kingston	Mentone, Mordialloc, Aspendale, Edithvale, Chelsea Longbeach, Bonbeach, Carrum, Seaford, Frankston
Peninsula	Mornington, Mount Martha, Rosebud & McCrae, Dromana Bay, Portsea, Sorrento, Gunnamatta, Point Leo
Bass	Woolamai Beach, Cape Patterson, Wonthaggi, Inverloch, Venus Bay, Waratah Beach
Gippsland	Woodside, Seaspray, Lakes Entrance, Mallacoota

Eligibility

Any participating club will be eligible for prizes by maintaining the minimum patrol requirements in accordance with the LSV SOP 1.1 – Volunteer Patrol Roles and Responsibilities. I.e. any club whom defaults throughout the season may be made ineligible as per the “Patrol Defaults and Deductions” section.

Appeals

Should you wish to appeal any decision made by your Patrol Inspector, discuss directly with your Inspector at the time of Inspection. If you are not satisfied with the outcome following this discussion, forward your complaint/issue in writing to:

Jack Slykhuis – State Service Efficiency and Standards Officer
Jack.slykhuis@lsv.com.au

Contacts

LSVComms		13 78 73
Kane Treloar (Director of Lifesaving Services)		0431 238 402
Jack Slykhuis (State Service Efficiency and Standards Officer)		0432 119 167
Area Lifesaving Services Officers		
Bass Lifesaving Operations Officer	Terry Aslanidis	0468 406 476
Bayside Lifesaving Operations Officer	Alex Walton	0423 276 602
Geelong Lifesaving Operations Officer	Nicholas Giblin	0426 215 511
Gippsland Lifesaving Operations Officer	Barrie Smith OAM	0400 970 644
Kingston Lifesaving Operations Officer	Darren McLeod	0412 201 152
Otway Lifesaving Operations Officer	Jenna-Rose Sheehan	0430 050 362
Peninsula Lifesaving Operations Officer	Cohen Doyle	0438 320 163
Port Phillip Lifesaving Operations Officer	James Quine	0400 611 512
Surf Coast Lifesaving Operations Officer	Paul Lunny	0401 711 790
Western Lifesaving Operations Officer	Christopher Sharam	0437 163 256

If there is an issue regarding patrols during a PSI, please contact Jack Slykhuis on the above contact information, or if they are unavailable please contact the Director – Lifesaving Services.







3. USE OF THE PATROL UNIFORM

- a. All Members undertaking patrol duties shall wear the patrol uniform. This includes Members undertaking patrolling/rescue duties and first aid operations.
- b. Members performing duties in the water are required to wear a patrol cap and swimming costume. It is highly recommended that a rash vest be worn for sun protection.
- c. Members performing Water Safety duties are must wear a Water Safety Uniform in accordance with the Water Safety Policy 1.1 and Water Safety Procedure.
- d. Only Members holding a current proficiency in the Surf Rescue Certificate or Bronze Medallion/Public Safety and Aquatic Rescue may wear the red and yellow quartered patrol cap.
- e. The red and yellow quartered patrol cap must be worn on the head and secured under the chin at all times when on patrol in the water.
- f. When not in the water the red and yellow quartered patrol cap may be worn on the head and secured under the chin, or carried on their person (subject to the person wearing an approved SLS peaked cap or wide brimmed hat).
- g. Any items of the SLSA patrol uniform shall ONLY be worn while on patrol duty or when attending official surf lifesaving functions and community education activities such as media promotions of surf lifesaving.
- h. Members' uniforms should be clean, neat and tidy in appearance.









Appendix 2 - Approved Signage

Beach Signs for Club Use

TYPE OF SIGN	SIGN	DESCRIPTION AND USE
SURF BOARD RIDING (Directional)		Used to designate an area where surf craft are permitted.
BODY BOARD RIDING (Directional)		Used to designate an area where body board usage is permitted.
RESCUE CRAFT ACCESS AREA		Used to designate and warn of an area of beach where rescue craft and training craft are operating.
WARNING SWIMMING NOT ADVISED		Used to warn that an area is unsafe for swimming. Used where legislation does not exist allowing lifesavers/lifeguards to close a beach and prohibit swimming.



Level 5 Beach Signs and Flags

TYPE OF FLAG	FLAG	COLOUR	MINIMUM SIZE	DESCRIPTION OF USE
BEACH PATROL/ LIFEGUARD		Red over Yellow PMS 186C PMS 136C	900 X 750mm	Used to designate a bathing area by lifesavers or lifeguards
WARNING		Yellow PMS 136C	900 X 750mm	Used to inform bathers of warnings. Should be used with a signage board displaying further information of the warning. Optional usage.
BEACH CLOSED		Red PMS 186C	900 X 750mm	Used to designate that the bathing area is closed to swimming. Optional usage.
AQUATIC ACTIVITY BOUNDARY		Bright Blue PMS 301C	900 X 750mm	Used to designate a boundary of an aquatic activity.
BEACH PATROL FEATHER		Red over Yellow PMS 186C PMS 136C	2000 X 500mm	Used in conjunction with the beach patrol flag to designate a bathing area.
EVACUATION		Red and White Quatered PMS 186C	900 X 750mm	Used to communicate to patrol members to evacuate people from the water
SIGNAL		Orange with Bright Blue stripe PMS 301C PMS 138C	900 X 750mm 100mm Diagonal blue stripe	Used for communication purposes by lifesavers and lifeguards.
INTERNATIONAL AQUATIC ACTIVITY BOUNDARY		Black and White Quatered	900 X 750mm	Used to designate a boundary of an aquatic activity.



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