

SOP 4.02 – LSVComms Contact Information

Section 4 – Communications and Information Technology

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Effective Date – 1 September 2018

Review Date – 1 September 2020

Electronically Controlled Document

Purpose

To standardise the radio, telephone and electronic methods of incoming contact to the Life Saving Victoria Communications Centre (LSVComms).

Scope

Life Saving Victoria (LSV) members and outside organisations

Procedures

Introduction

The role of LSVComms is to support and assist lifesaving rescue personnel on the beach. The Communications Centre receives and delivers a wide variety of data and information throughout the busy summer period as well as maintaining close links with Emergency Service Organisations throughout the State.

For sign on and sign off, the primary contact method is electronic. Throughout the day, the primary contact method is radio with telephone as a secondary contact.

Electronic

Lifesaving clubs can sign on, sign off, update their patrol status, record rescues and sign on or off training online by accessing <http://limsoc.com.au>

Radio

Lifesaving Clubs should utilise the appropriate radio Zone and Talkgroup to contact LSVComms. Where unsure, refer to SOP 4.6 – Radio Setup and Operations or contact your Area Lifesaving Operations Officer.

Telephone

This number should be included in the Emergency Contact Lists within each club. The telephone number listed below operates 24 hours per day, 365 days per year. If the Communications Centre is not manned, it will be diverted directly to a LSV State Duty Officer.

13 SURF (13 7873)

Or alternate number (03) 9676 2244

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